

Nazlı Sönmez

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Research Interests	Healthcare Operations Management, Operational Innovation in Healthcare Delivery, Empirical Research, Behavioral Operations Management	
Teaching Interests	Causal Inference Methods, Statistical Research Methods, Machine Learning Applications in Operations Management, Business Forecasting	
Academic Appointments	Bilkent University , Ankara, Turkey Assistant Professor of Operations Management	2021 - Present
Education	London Business School , London, UK Ph.D. in Management Science and Operations Advisor: Prof. Kamalini Ramdas	2015 - 2021
	Bilkent University , Ankara, Turkey M.S., Industrial Engineering CGPA: 3.80/4.00, Valedictorian M.S Thesis: Newsvendor Problem Under Multiple Inputs and Environment Sensitive Customers Advisor: Prof. Ülkü Gürler	2013 - 2015
	Bilkent University , Ankara, Turkey B.S., Industrial Engineering CGPA = 3.83/4.00, Summa Cum Laude	2008 - 2013
	Can Shared Service Delivery Increase Customer Engagement? A Study of Shared Medical Appointments (with Kamalini Ramdas and Ryan W. Buell) Finalist, MSOM Student Paper Competition, 2020 Minor Revision at <i>Manufacturing & Service Operations Management</i> Best Paper Award at the 1 st ACM Conference on Equity and Access in Algorithms, Mechanisms, and Optimization (EAAMO '21)	
Papers under Review	Shared Medical Appointments Increase the Satisfaction, Knowledge, and Medication Compliance of Patients with Glaucoma (with Kamalini Ramdas, Ryan W. Buell, Dr. R. Venkatesh and Dr. S. Kavitha) Under Review at a Medical Journal .	
Papers in Preparation	Peer Effects in Healthcare Delivery: An Investigation into Shared Medical Appointments (with Kamalini Ramdas, Ryan W. Buell, Dr. R. Venkatesh and Dr. S. Kavitha) To be submitted to <i>Management Science</i> .	
	Assessing the Benefits of an Innovative Healthcare Delivery Model in Serving Disadvantaged Patient Populations (with Kamalini Ramdas, Ryan W. Buell, Dr. R. Venkatesh and Dr. S. Kavitha) To be submitted to a General Interest Scientific Journal .	

Ongoing Projects	How to Manage Doctor Appointments with a Shared Medical Appointment Option? (with Kamalini Ramdas and Sarang Deo)	
	Increasing the Follow-up Rate of Patients Requiring Emergency High-Consequence Treatment (with Kamalini Ramdas, Dr. Manavi Sindal, Dr. R. Venkatesh)	
Invited Presentations	2021: HEC Paris, Singapore Management University, NEOMA Business School, NOVA School of Business and Economics, Ozyegin University - Faculty of Business, POMS 31 st Annual Conference, MSOM Healthcare SIG, ACM Conference on Equity and Access in Algorithms, Mechanisms, and Optimization (EAAMO'21), INFORMS Annual Meeting, Virtual (Scheduled)	
	2020: Kellogg-Wharton OM Workshop, European TOM Virtual Seminar Series, INFORMS Annual Meeting, Virtual (Four Presentations), Bilkent University Industrial Engineering Department, Bilkent University Faculty of Business Administration	
	2019: POMS 30 th Annual Conference, Washington DC, INFORMS Healthcare Conference, Boston (Two Presentations), INFORMS Annual Meeting, Seattle (Two Presentations)	
	2018: PhD Conference with Daron Acemoglu, London Business School Wheeler Institute for Business and Development, MSOM Conference, Dallas, POMS College of Healthcare Operations Management, Houston, POMS 29 th Annual Conference, Houston, INFORMS Annual Meeting, Phoenix (Two Presentations)	
	2017: INFORMS Annual Meeting, Houston, LBS Trans-Atlantic Doctoral Conference	
	2016: LBS Trans-Atlantic Doctoral Conference	
Teaching	Bilkent University	
	<i>Instructor</i>	
	Data Analytics and Statistics (MAN610), MS & PhD	September 2021 - Present
	The main purpose of the course is to develop knowledge skills and abilities concerning the fundamentals in econometric modelling, prediction based methods, and machine learning. I designed this course for the MS and PhD students in ECON and MAN departments.	
	London Business School	
	<i>Graduate Teaching Assistant</i>	
	Statistical Research Methods (P003), PhD	February 2016 - July 2021
	Data Analytics for Managers (C170), MBA & EMBA	September 2018 - October 2019
	London School of Economics	
	<i>Guest Teacher</i>	
	Operations Management (MG104), Undergraduate	October 2019 - July 2021
	<i>Graduate Teaching Assistant and Second Marker</i>	
	Supply Chain Management (MG466), Graduate	January 2019 - June 2019
	Operations Management for Management Consultancy (MG401), Graduate	January 2018 - June 2018

	Bilkent University <i>Graduate Teaching Assistant</i> Probabilistic Analysis (IE 523), Graduate September 2014 - January 2015 Quality Assurance and Reliability (IE 380), Undergraduate January 2015 - June 2015 Senior Design Project (IE 477 & IE 478), Undergraduate September 2013 - June 2014 Linear Algebra&Differential Equations (Math 225), Undergraduate September 2012 - June 2013 A Process Outlook for IE (IE 102), Undergraduate September 2011 - June 2012
Professional Experience	The Coca Cola Company, Turkey, Caucasus and Central Asia Business Unit <i>Marketing Intern</i> June 2012 - July 2012 Conducted a Project on Social Media Activation of Social Responsibility Projects of the Coca Cola Company Coca Cola Icecek A.S (An anchor bottler of the Coca-Cola system), Ankara Plant <i>Production Planning Intern</i> June 2011 - July 2011 2010 FIBA World Basketball Championship, Ankara, Turkey <i>Volunteer - Responsible for Operations of VIP Area</i> August 2010 - September 2010
Academic Service	Reviewer: Manufacturing & Service Operations Management
Honors and Awards	• Awarded the Professor Sir James Ball Annual PhD Award - LBS (It is an annual award that is given to one student across all PhD students at London Business School) (£10,000), 2020. • Finalist, MSOM Student Paper Competition, 2020. • Awarded the Wheeler Institute for Business and Development PhD Award - LBS (£15,000), 2020. • Research Grant from the Wheeler Institute for Business and Development - LBS (£4,800), 2020. • Research Grant from the Wheeler Institute for Business and Development - LBS (£12,000), 2019. • Research Grant from the Institute of Innovation and Entrepreneurship - LBS (£10,000), 2018. • Finalist for INFORMS Health Applications Society (HAS) Bonder Scholarship for Applied Operations Research in Health Services, 2018. • Awarded Full Scholarship and Tuition Waiver for London Business School PhD Program, 2015-2020. • Awarded Certificate of Appreciation by Bilkent University in Recognition of Academic Excellence in Master of Science Studies, 2014. • Awarded Full Scholarship and Tuition Waiver for Bilkent University M.S. Programme, 2013-2015. • Awarded National Scholarship for Master of Science Students by TUBITAK (The Scientific and Technological Research Council of Turkey), 2013-2015. • Awarded Scholarship of Industry Integrated Project Support Program by TUBITAK (The Scientific and Technological Research Council of Turkey), 2013. • Awarded Full Scholarship and Tuition Waiver for Bilkent University B.S. Programme by University Entrance Exam Placement, 2008-2013.
Skills	Languages: Turkish (Native), English (Full Professional Proficiency), German (Intermediate), Italian (Intermediate) Programming: Stata, Java, Matlab, Arena Simulation Software, Python, R, GAMS
Personal Interests	Traveling, Playing Piano, Swimming, Yoga, Basketball, Baking (Cofounder of Bilkent University Baking Club in 2012)

References

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