

Nazlı Sönmez

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Research Interests	Healthcare Operations Management, Operational Innovation in Healthcare Delivery, Empirical Research, Behavioral Operations Management, Environmental Sustainability	
Education	London Business School , London, UK	
	Ph.D. in Management Science and Operations	2015 - 2021 (Expected)
	Advisor: Prof. Kamalini Ramdas	
	M.Res. Management Science and Operations	2015 - 2017
	Bilkent University , Ankara, Turkey	
	M.S., Industrial Engineering	2013 - 2015
	CGPA: 3.80/4.00, Valedictorian	
	M.S Thesis: Newsvendor Problem Under Multiple Inputs and Environment Sensitive Customers Advisor: Prof. Ülkü Gürler	
	Bilkent University , Ankara, Turkey	
	B.S., Industrial Engineering	2008 - 2013
	CGPA = 3.83/4.00, Summa Cum Laude	
Papers under Review	Can Shared Service Delivery Increase Customer Engagement? A Study of Shared Medical Appointments (with Kamalini Ramdas and Ryan W. Buell) Reject & Resubmit at <i>Management Science</i> Finalist, MSOM Student Paper Competition, 2020 Minor Revision at <i>Manufacturing & Service Operations Management</i>	
	Shared Medical Appointments Increase the Satisfaction, Knowledge, and Medication Compliance of Patients with Glaucoma (with Kamalini Ramdas, Ryan W. Buell, Dr. R. Venkatesh and Dr. S. Kavitha) Under Review at a Medical Journal .	
	Peer Effects in Healthcare Delivery: An Investigation into Shared Medical Appointments (with Kamalini Ramdas, Ryan W. Buell, Dr. R. Venkatesh and Dr. S. Kavitha) To be submitted to <i>Management Science</i> .	
	Assessing the Benefits of an Innovative Healthcare Delivery Model in Serving Disadvantaged Patient Populations (with Kamalini Ramdas, Ryan W. Buell, Dr. R. Venkatesh and Dr. S. Kavitha) To be submitted to a General Interest Scientific Journal .	
Ongoing Projects	How to Manage Doctor Appointments with a Shared Medical Appointment Option? (with Kamalini Ramdas and Sarang Deo)	
	Increasing the Follow-up Rate of Patients Requiring Emergency High-Consequence Treatment (with Kamalini Ramdas, Dr. Manavi Sindal, Dr. R. Venkatesh)	

Conference Presentations	2020: Kellogg-Wharton OM Workshop (Invited Presentation), European TOM Virtual Seminar Series (Invited Presentation), INFORMS Annual Meeting, Virtual (Four Invited Presentations)		
	2019: POMS 30th Annual Conference, Washington DC (Invited Presentation), INFORMS Healthcare Conference, Boston (Two Invited Presentations), INFORMS Annual Meeting, Seattle (Two Invited Presentations)		
	2018: PhD Conference with Daron Acemoglu, London Business School Wheeler Institute for Business and Development (Invited Presentation), MSOM Conference, Dallas (Invited Presentation), POMS College of Healthcare Operations Management, Houston (Invited Presentation), POMS 29th Annual Conference, Houston (Invited Presentation), INFORMS Annual Meeting, Phoenix (Two Invited Presentations)		
	2017: INFORMS Annual Meeting, Houston (Invited Presentation), LBS Trans-Atlantic Doctoral Conference		
	2016: LBS Trans-Atlantic Doctoral Conference		
Teaching	London Business School		
	<i>Graduate Teaching Assistant</i>		
	Statistical Research Methods (P003), PhD	February 2016 - Present	
	Data Analytics for Managers (C170), MBA & EMBA	September 2018 - October 2019	
	London School of Economics		
	<i>Guest Teacher</i>		
	Operations Management (MG104), Undergraduate	October 2019 - Present	
	<i>Graduate Teaching Assistant and Second Marker</i>		
	Supply Chain Management (MG466), Graduate	January 2019 - June 2019	
	Operations Management for Management Consultancy (MG401), Graduate	January 2018 - June 2018	
	Bilkent University		
	<i>Graduate Teaching Assistant</i>		
	Probabilistic Analysis (IE 523), Graduate	September 2014 - January 2015	
	Quality Assurance and Reliability (IE 380), Undergraduate	January 2015 - June 2015	
	Senior Design Project (IE 477 & IE 478), Undergraduate	September 2013 - June 2014	
	Linear Algebra&Differential Equations (Math 225), Undergraduate	September 2012 - June 2013	
	A Process Outlook for IE (IE 102), Undergraduate	September 2011 - June 2012	
Professional Experience	The Coca Cola Company, Turkey, Caucasus and Central Asia Business Unit		
	<i>Marketing Intern</i>	June 2012 - July 2012	
	Conducted a Project on Social Media Activation of Social Responsibility Projects of the Coca Cola Company		
	Coca Cola Icecek A.S (An anchor bottler of the Coca-Cola system), Ankara Plant		
	<i>Production Planning Intern</i>	June 2011 - July 2011	
	2010 FIBA World Basketball Championship, Ankara, Turkey		
	<i>Volunteer - Responsible for Operations of VIP Area</i>	August 2010 - September 2010	

Academic Service	Reviewer: Manufacturing & Service Operations Management	
Honors and Awards	<ul style="list-style-type: none"> • Awarded the Professor Sir James Ball Annual PhD Award - LBS (£10,000), 2020. • Finalist, MSOM Student Paper Competition, 2020. • Awarded the Wheeler Institute for Business and Development PhD Award - LBS (£15,000), 2020. • Research Grant from the Wheeler Institute for Business and Development - LBS (£4,800), 2020. • Research Grant from the Wheeler Institute for Business and Development - LBS (£12,000), 2019. • Research Grant from the Institute of Innovation and Entrepreneurship - LBS (£10,000), 2018. • Finalist for INFORMS Health Applications Society (HAS) Bonder Scholarship for Applied Operations Research in Health Services, 2018. • Awarded Full Scholarship and Tuition Waiver for London Business School PhD Program, 2015-2020. • Awarded Certificate of Appreciation by Bilkent University in Recognition of Academic Excellence in Master of Science Studies, 2014. • Awarded Full Scholarship and Tuition Waiver for Bilkent University M.S. Programme, 2013-2015. • Awarded National Scholarship for Master of Science Students by TUBITAK (The Scientific and Technological Research Council of Turkey), 2013-2015. • Awarded Scholarship of Industry Integrated Project Support Program by TUBITAK (The Scientific and Technological Research Council of Turkey), 2013. • Awarded Full Scholarship and Tuition Waiver for Bilkent University B.S. Programme by University Entrance Exam Placement, 2008-2013. 	
Skills	<p>Languages: Turkish (Native), English (Full Professional Proficiency), German (Intermediate), Italian (Intermediate)</p> <p>Programming: Stata, Java, Matlab, Arena Simulation Software, Python, R, GAMS</p>	
Citizenship	Turkey	
Personal Interests	Traveling, Playing Piano, Swimming, Yoga, Basketball, Baking (Cofounder of Bilkent University Baking Club in 2012)	
References	<p>Prof. Kamalini Ramdas Management Science and Operations London Business School ✉kramdas@london.edu</p> <p>Prof. Sarang Deo Operations Management Indian School of Business ✉sarang_deo@isb.edu</p>	<p>Associate Prof. Ryan W. Buell Technology and Operations Management Unit Harvard Business School ✉rbuell@hbs.edu</p> <p>Prof. Richard Steinberg Chair in Operations Research Department of Management London School of Economics ✉r.steinberg@lse.ac.uk</p>